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NOIDA INSTITUTE OF ENGINEERING AND TECHNOLOGY, GREATER NOIDA

(An Autonomous Institute Affiliated to AKTU, Lucknow)

MBA (Integrated)

SEM: II - THEORY EXAMINATION (2023 - 2024)

Subject: Organizational Behaviour

Time: 2.5 Hours

Max. Marks: 60

General Instructions:

IMP: Verify that you have received the question paper with the correct course, code, branch etc.

1. This Question paper comprises of **three Sections -A, B, & C**. It consists of Multiple Choice Questions (MCQ's) & Subjective type questions.
2. Maximum marks for each question are indicated on right -hand side of each question.
3. Illustrate your answers with neat sketches wherever necessary.
4. Assume suitable data if necessary.
5. Preferably, write the answers in sequential order.
6. No sheet should be left blank. Any written material after a blank sheet will not be evaluated/checked.

SECTION A

15

1. Attempt all parts:-

- 1-a. OB helps to understand behavior of human in _____. (CO1) 1
- (a) workplace and society
 - (b) workplace only
 - (c) society only
 - (d) department only
- 1-b. _____ refers to a situation in which the perceiver tends to see his own traits in others. (CO2) 1
- (a) Halo effect
 - (b) Leniency
 - (c) Contrast
 - (d) Projection
- 1-c. Two factor theory was propounded by _____. (CO3) 1
- (a) Herzberg
 - (b) Maslow

- (c) Vroom
(d) Alderfer
- 1-d. _____ are responsible for bringing about change in the organization. (CO4) 1
- (a) Monitors
(b) Change Agents
(c) Anchors
(d) Employees
- 1-e. _____ are the approaches to the study of leadership which emphasize on the personality of a leader. (CO5) 1
- (a) Contingency theories
(b) Group theories
(c) Trait theories
(d) Inspirational theories

2. Attempt all parts:-

- 2.a. Define psychology. (CO1) 2
- 2.b. Describe Perception. (CO2) 2
- 2.c. State the features of motivation. (CO3) 2
- 2.d. List the reasons for joining a group. (CO4) 2
- 2.e. Define Leadership. (CO5) 2

SECTION B

15

3. Answer any three of the following:-

- 3-a. Is organization a social system? Explain and support your answers with examples. (CO1) 5
- 3-b. Describe the traits of Big Five Personality model. (CO2) 5
- 3-c. Define Motivation. Explain different types of motives. (CO3) 5
- 3-d. Differentiate between formal and informal groups. (CO4) 5
- 3.e. Explain various styles of leadership and discuss their application. (CO5) 5

SECTION C

30

4. Answer any one of the following:-

- 4-a. Define Organisational Behaviour. Explain Autocratic & custodial models of OB.(CO1) 6
- 4-b. Explain how organizational culture helps organizations to survive in this competitive world. (CO1) 6

5. Answer any one of the following:-

- 5-a. Explain the concept of Emotional intelligence with the help of workplace examples. (CO2) 6
- 5-b. Elucidate the common perceptual errors. How can they be rectified? (CO2) 6

6. Answer any one of the following:-

- 6-a. Explain Maslow's theory of motivation. How can this theory help managers in motivating employees? (CO3) 6
- 6-b. Is money the only incentive behind human motivation? What are the other motivational factors? (CO3) 6

7. Answer any one of the following:-

- 7-a. Elaborate the Tuckman's theory of group formation. (CO4) 6
- 7-b. Elaborate the conflict resolution strategies in a team. Explain with examples. (CO4) 6

8. Answer any one of the following:-

- 8-a. Are Leadership & Management different from one another? If so, how? Give examples. (CO5) 6
- 8-b. Elaborate the managerial grid stating the management styles mentioned in it.(CO5) 6

REG. MAY 2024